RCL
Regional Container Lines

Join US!

Manager (BPM)

Responsibilities:

- Analyze, standardize, and improve business processes to enhance operational efficiency and governance.
- Define, maintain, and govern business rules to ensure consistent practices across functions and locations.
- Leverage AI and digital technologies to simplify processes, develop actionable solutions, and support process implementation.
- Develop and manage process knowledge, including SOPs, Work Instructions, and digital learning content.
- Lead, coach, and coordinate the BPM team to ensure effective execution of projects, workload management, and continuous capability development.
- Collaborate with cross-functional teams to implement, monitor, and continuously improve business processes across the organization.

Qualifications:

- Bachelor's degree in Business Administration, Industrial Engineering, Information Systems, Logistics, Supply Chain Management, or related fields.
- 3–5 years of experience in Business Process Management, Business Analysis, Process Improvement, or Quality Management.
- Strong analytical, problem-solving, and process improvement skills.
- Proficient in using AI and digital tools to simplify business processes, translate business rules into actionable solutions, and support process implementation.
- Knowledge of process mapping, business rule governance, and Lean/Continuous Improvement methodologies.
- Experience in the container shipping, logistics, supply chain, or engineering industry is an advantage.
- Good communication, stakeholder management, and English communication skills.

Apply Now



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" START YOUR JOURNEY AND AMBITION WITH US "